

## Report to the Thames Valley Police & Crime Panel

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**Title:** Report of the Thames Valley Police & Crime Panel Complaint Sub-Committee

**Date:** 16 June 2017

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Thames Valley Police & Crime  
Panel



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### **Background**

1. The Panel has a statutory duty to handle non-criminal complaints against the Police & Crime Commissioner for Thames Valley.
2. A Sub-Committee of the Panel discharges this duty on its behalf. The Chairman of the Sub-Committee is currently Cllr. Emily Culverhouse and the Vice-Chairman is Curtis James Marshall.
3. It was agreed that the Sub-Committee should submit its report to the Panel on a quarterly basis, when complaints had been considered.

### **Complaints Received**

4. One complaint was considered at the Sub-Committee meeting on 7 April 2017.
5. The complaint related to the PCC's alleged failure in terms of doing nothing in response to the complaints against the Chief Constable of Thames Valley Police made to him on 11 November, 16 November and 28 November 2016 and therefore the PCC had failed in his duty to hold the Chief Constable to account.
6. The Sub-Committee agreed that the complaint be upheld as the PCC did not receive the emails sent by the complainant and as a consequence, he failed to act on the complaint made against the Chief Constable. The Sub-Committee asked that a meeting/conference call be held with the Sub-Committee to obtain reassurance that IT issues had been fixed. A recommendation was also made that the PCC considers the need to have a secure and also public facing email address that would not be subject to the same quarantine issues.

### **Recommendation**

It is recommended that the Thames Valley Police & Crime Panel note the report of the Complaint Sub-Committee